

## University Survey Options

- **Unit-level Self-assessment:** the department/unit evaluates itself to determine how users of its services feel about the quality of services they received, and to make improvements based on the findings. This type of survey is most common and is requested by the department itself.
- **Institutional Effectiveness:** the University (through Institutional Research) evaluates a broad range of offices/services, or a specific office/service as needed, for gauging the overall effectiveness of the University or a specific area. These surveys are initiated by Institutional Research and/or the President's Office.
- **Polling:** the University (through a special request from the President's office or other representative group through the President's office) gauges respondents' positions for or against a proposed action. (For example, the faculty/staff dining survey; the Monthly/Bi-Monthly Payroll Survey)
- **Research:** Surveys related to dissertation or other research; These require approval from the MVSU IRB before we send them out.
- **Special Projects:** Surveys that are typically targeted to those outside the University's functional areas. This type of survey does not go through MVSU News on behalf of the University. Rather, the requester (mostly faculty/staff working on grant-related or special projects) sends it out to a designated group which may or may not include employees or students who participated in the project.

Please work with the appropriate office to initiate surveys. The Office of Institutional Research can then provide assistance and guidance regarding survey administration through the University.